

Reported by VoyageCare

aqua Transforms Healthcare Testing with **AI-Powered Structure**

Time Saved on Daily Operations



Improved Testing Efficiency

ABOUT THE CUSTOMER

VoyageCare is a UK-based company specializing in support services for individuals with learning disabilities, autism, brain injuries, and other complex needs. With over 10,000 employees and 35 years of experience, they assist more than 3,500 people across the country through residential care homes, supported living, and community support services.





Management

Enhanced Team Performance

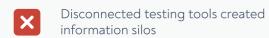
CUSTOMER QUOTE

"One of the biggest wins since adopting Aqua has been the ability to capture clear, actionable defect information that developers can easily understand and work with"

Before

TESTING WITHOUT STRUCTURE

Before adopting agua, VoyageCare relied on DevOps for development testing and Excel for test management. The company struggled with various differing sources of test scripts and documentation spread across in-house and SaaS solutions. Given the large number of users involved in executing tests, managing the process effectively was a challenge. With the rapid delivery of changes to SaaS solutions and their internal change log, maintaining relevant testing processes became a never-ending battle that lacked the robustness required for their processes.





Limited ability to capture and communicate defects to dev teams

Absence of formalized test requirements and cases led to gaps in testing coverage

After

TRANSPARENT AI-POWERED TESTING

By implementing agua, VoyageCare has transformed their testing processes with a structured, centralized approach. By recording detailed test activities and the exact steps taken, aqua has significantly improved their debugging process and strengthened communication between testers and developers. aqua's Al-powered capabilities have helped VoyageCare expand the scope of their previously narrow test steps by intelligently analyzing requirements and identifying potential gaps in coverage. Beyond this, a growing library of test cases has directly fueld the development of end-user guides, enhancing the overall user experience across applications.



Centralized test repository establishes consistent testing methodologies



Improved coordination of testing teams increased development efficiency



Clear defect documentation accelerates resolution time by developers



Streamlined test execution management delivers complete test coverage



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